

## Why Should You Take This Course?

Meeting participants can be frustrated by a facilitator who is not active enough to provide focus and stop disruptive behavior. Participants may also indicate satisfaction with a facilitator who is careful not to dominate the session and let the group do its work. This seminar provides an opportunity for facilitators to share experiences and learn strategies for improving the effectiveness of their interventions.



## About the Trainer

**Mary Thompson** facilitates dialogue, problem-solving and conflict resolution sessions for individuals, organizations, and communities. Her work addresses interpersonal and family conflicts, public policy disputes, and organizational and team issues. She also conducts trainings in group facilitation, mediation and conflict management.

700 Harris Avenue  
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## CORDER/THOMPSON & ASSOCIATES

- *Create Dialogue*
  - *Promote Understanding*
  - *Seek Common Ground*

# Facilitator Interventions: Whether, When and How to Step In

April 27, 2012  
Austin, Texas



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Austin, TX 78705  
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# About the Training...

## Course Overview

The skill of group facilitation is more an art than a science. While managing a group process a facilitator must make moment-to-moment assessments of when to step into the conversation and when to step back. Facilitator actions of enforcing ground rules, re-directing, re-framing or managing participation can be an essential support to group communication. Too much or inappropriate intervention can be a distracting interruption of the group's work together. Knowing whether when or how to step in is often a matter of intuition, timing, style and experience. This seminar will explore the dilemma of facilitator intervention as well as ways to find the balance between providing both structure and space in conversation.

Seminar participants will

- Analyze the factors that indicate a need for intervention
- Review key considerations for facilitator intervention
- Practice intervention strategies for effective meetings
- Discuss practical applications for facilitation practice

## Who Should Take This Workshop?

- Group facilitators

- Mediators
- Public involvement practitioners
- Organizational development professionals
- Team leaders
- Committee chairs
- Task force leaders

## When/Where/How to Register

### Date

April 27, 2012  
9:00 am to 4:30 pm

### Location

Dispute Resolution Center  
5407 North IH-35, Suite 410  
Austin, Texas 78723

### Cost

\$225 per person

### How to Register

Registration Deadline is April 20, 2012.

Please complete the registration form and return it along with your check to:

### **Corder/Thompson & Associates**

700 Harris Avenue  
Austin, TX 78705

You may also pay online with a credit card at [www.corderthompson.com](http://www.corderthompson.com).

## Registration Form

Training Name:	Facilitator Interventions: Whether, When & How to Step In
Training Date:	April 27, 2012
Cost:	\$225 per person
First Name:	
Last Name:	
Name Tag Preference:	
Mailing Address:	
City/State/Zip	
Daytime Phone:	
E-mail Address:	
Job Title:	
Organization:	
How did you hear about this training?	